

... the heart of your system®



CONCORDE BATTERY CORPORATION

Established in 1977

July 20, 1999

RE: Appointment as a Concorde Aircraft Battery Distributor

ROTORCRAFT SUPPORT INC.  
16425 Hart Street  
Van Nuys, CA 91406

Phillip G. DiFIORE, President

To Whom It May Concern:

Concorde Battery Corporation is pleased to announce the appointment of ROTORCRAFT SUPPORT INC. as an authorized aircraft battery distributor.

As a Concorde Aircraft Battery Factory Sales and Service Center, ROTORCRAFT SUPPORT INC. offers factory authorized sales and service of Concorde Aircraft Battery Products including warranty coverage.

Sincerely,

A handwritten signature in black ink, appearing to read "Skip Koss". The signature is stylized and cursive, with the first name "Skip" and last name "Koss" clearly distinguishable.

Skip Koss  
Vice President of Marketing