



Rotorcraft Support Inc.

•FAA Repair Station # YT2R331L • EASA # 145.5629

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Key Management Personnel

President / DOM : Phillip G. DiFiore			phil@rotorcrafternsupport.com	
Vice President : Teri Neville			teri@rotorcrafternsupport.com	
Director of Quality Control: Jeffery Cone			jeffc@rotorcrafternsupport.com	
Service Manager: Pascual Elizarraraz			pascual@rotorcrafternsupport.com	
Executive Assistant: Deanna Keel			deanna@rotorcrafternsupport.com	
Shop Foremen : Adrian Praeuner			adrian@rotorcrafternsupport.com	
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Avionics Shop Supervisor: Pete Boeller			pete@rotorcrafternsupport.com	
Records Research: Dave Eastham			dave@rotorcrafternsupport.com	
Maintenance Organization			Certificate Number	Last Audit Date
Federal Aviation Administration	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	YT2R331L	6-01-2024
EASA	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	EASA 145.5629	3-12-2024
Bell Helicopters	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Certified Customer Service Center	2023
Airbus Helicopters	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Certified Customer Service Center	2025
Agusta Westland	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Certified Customer Service Center	2019
Safran	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Certified Customer Service Center	2022
MD Helicopter	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Certified Customer Service Center	2022
Sikorsky	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Certified Customer Service Center	2025
Robinson Helicopters	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	Certified Customer Service Center	
Enstrom	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Certified Customer Service Center	
Schweitzer	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	FAA Approved	
Years in Business			Since 1986	
Facility Size			83,000 Sq.Ft.	
TOTAL TECHNICIANS			51	
TOTAL SUPPORT STAFF			20	

	Questions		Yes	No	N/A
1.	General Information				
	1.1	Is the company an FAA Certified Repair Station? If Yes, please attach a copy of your certification. FAA Certificate #YT2R331L	✓		
	1.1a	Is the company Certified by foreign aviation authorities. Certification Type: <u>EASA</u> Number: <u>145.5629</u> .	✓		
	1.2	Has there been any new ratings or has any ratings been removed from the companies Repair Station Certificate	✓		
	1.3	The company has been operation since <u>1986</u>			
	1.4	Does the company have an FAA Approved Drug Testing Program? If yes please attach a copy of your FAA Drug Plan Approval Letter. Record plan number <u>A449 E-WP-00007-U E-WP-00027-U [D-WP-013]</u>	✓		
	1.5	Does the company have an FAA Approved Alcohol Misuse Prevention Program? If yes please attach a copy of your FAA Alcohol Plan Approval Letter. Record plan number <u>A449 E-WP-00027-U [D-WP-013] E-WP-00007-U</u>	✓		
2.	Quality Control				
	2.1	Does your company have a quality control manual?	✓		
	2.2	Does the Quality Control System meet one of the following specifications? <u>ISO 9000</u> <u>ISO 9001</u> <u>ISO 9002</u> <u>ISO 9003</u> <u>AS9100</u> <u>FAR PART 21</u> <u>✓other FAR PART 145</u>	✓		
	2.3	Does the company have a Supplier and Vendor Approved list?	✓		
	2.4	Does the company have an Internal or External audit program?	✓		
3.	Tools and Test Equipment				
	3.1	Does the Company have a tool calibration program?	✓		
	3.2	Does the company's have a FOD prevention program?	✓		
4.	Technical Data				

	4.1	Does the Company have the necessary technical manuals for all the work performed?	✓		
	4.2	Is the company's technical data up to date?	✓		
	4.3	Does the company have a system for tracking revisions on all technical data?	✓		
5.	Training				
	5.1	Does the company have a training manual / program? FAR 145.163 APPROVED	✓		
	5.2	Does the company have a system for keeping records of training? <u>Minimum of two years</u>	✓		
	5.3	Does the company have a Hazardous materials training program? FAR 145.165	✓		
6.	Parts and Storage				
	6.1	Does the company have a documented shelf life analysis program?	✓		
	6.2	Does the company have a hazardous material and waste program?	✓		
	6.3	Does the company maintain certification on raw materials? If yes, how long are these records maintained? <u>Indefinite</u>	✓		
7.	Records				
	7.1	Does the company provide work orders for the services provided?	✓		
	7.2	Does the company provide Airworthiness Approval Tag with parts delivered?	✓		
	7.3	How many years does the company keep records on file? <u>Indefinite</u>	✓		

Signature:

Jeffrey R. Core

___Date: 10-23-2025